Engage suppliers in a process of continuous improvement of their products and services over the long term.

Undertake objective evaluations of your suppliers using qualitative and quantitative criteria.

Develop joint performance improvement plans with suppliers.

Regular evaluation of supplier performance is a fundamental component of risk management and continuous improvement, fully supported by Ivalua Buyer.

Numerous metrics from multiple sources can be collected and consolidated into supplier ratings, providing objective and quantifiable user feedback from anywhere in the company. The resulting analysis becomes a strategic tool in contract negotiations and continuous improvement of the supplier’s products and services.

This assessment often leads to the development of a performance improvement plan with the supplier, tied to quantifiable objectives and performance indicators.

This process encourages the supplier to commit to results and makes their improvement efforts more transparent, with the aim of developing a lasting partnership.

- Custom definition of supplier performance indicators
- Multi-level evaluation: suppliers, contracts, invoices, deliveries, items
- Supplier evaluation campaigns with an integrated follow-up system
- Performance improvement plans shared with the supplier via extranet
- Documentation and archiving of all supplier disputes
- Freedom of customization: add specific fields and personalize the user interface/dashboard
Evaluate and improve your suppliers’ performance

MAIN FUNCTIONALITIES

1. Performance evaluations
   - Creation and management of supplier performance evaluations at multiple levels (suppliers, contracts, orders, invoices, deliveries, items…)
   - Creation and management of supplier evolution campaigns (scorecarding)
   - Multiple evaluator assignments: by questionnaire, by criteria, by supplier…
   - Dynamic and personalized data entry interface
   - Monitoring of data entry progress and reminders
   - Automatic closure of campaigns
   - Aggregation of scores and multidimensional analyses
   - Consolidated evaluation reports by supplier

2. Performance improvement plan
   - Multi-criteria search engine of the improvement plans database
   - Creation and management of performance improvement plans
   - Assignment of performance indicators and goals setting
   - Associate a workgroup to a performance improvement plan
   - Supplier access to the performance improvement plan via a secure extranet
   - Goal tracking by supplier / improvement plan
   - Creation and publishing of personalized reports

3. Nonconformities management
   - Nonconformities database with multi-criteria search function
   - Collaborative treatment of a case
   - Notification system
   - Nonconformities reporting on many analytical dimensions

SERVICES
Ivalua’s teams and consulting partners provide the skills and expertise necessary for the successful deployment of Ivalua Buyer, and for rapid and sustainable adoption by internal users and suppliers

- Implementation and Configuration
- Sourcing Consulting and Advisory
- Procurement Best Practices
- Migration of existing data
- Interfaces with other information systems
- User and Supplier training